



Friday 9th January 2026

## Parent Survey Feedback

Dear Parents and Carers,

Thank you so much to everyone who took the time to complete our recent parent survey. Your feedback is incredibly valuable to us as we strive to make Rosehill the best possible environment for your children to learn and grow.

It has been wonderful to read your positive comments. We are thrilled to hear that so many of you feel the school provides a caring environment where children can truly be themselves and learn lovely values. Knowing that your children are happy, thriving, and "the happiest they have ever been" is the greatest reward our staff could ask for. We also appreciate your kind words regarding our recent improvements in communication; it is great to know you feel well-informed about school life.

We are committed to listening to your suggestions and are working hard to act on your feedback. Below is a summary of the actions we have taken in response to your queries so far. We realise there is always more work to do and we will update parents/carers in due course as we address our areas to improve.

### Communication and Staff Awareness

**You Asked:** For improved communication within the staff team so all staff are aware of messages issued to parents.

**Our Action:** We have instituted weekly staff meetings specifically for our support staff. This ensures that every member of our team is updated with the same key messages shared in teacher meetings, allowing them to better answer your questions.

### Educational Trips and Experiences

**You Asked:** For more educational day trips based on current topics.

**Our Action:** We carefully plan residential visits for every year group, ranging from local and coastal trips to adventurous onsite experiences. This year, we have also added whole-school events like pantomime performances. We aim to provide a trip or special experience every term while remaining mindful of the costs to parents.

### ClassDojo Updates

**You Asked:** For a balance regarding the frequency of Dojo updates.

**Our Action:** Each class now aims for 2 to 3 specific learning posts per week, alongside a weekly update every Friday. We also use this space for essential reminders like spellings and homework.

### Utilising Outdoor Space

**You Asked:** For more education around the natural environment and growing vegetables.

**Our Action:** We are currently in discussions with an outdoor education provider to launch a Forest School after-school club. Additionally, our teachers are actively moving lessons outdoors—from geography fieldwork on our grounds to walks within our local community.

### **The Neuro-Developmental Pathway**

**You Asked:** For clarity on the wait times for neuro-pathway referrals.

**Our Action:** We understand that waiting for a referral can feel like being "in the dark".

- The School's Role: We act as the "starting blocks" by gathering evidence and CPOMS logs. Once we submit the referral to the NHS or specialist health teams, the timeline is unfortunately out of our direct control.
- The Clinic's Role: Most clinics do not provide regular "check-ins" and typically only reach out once they have finished their initial review (triage) or when your child reaches the top of the waiting list.
- How we can help: We are always happy to double-check the date your referral was officially accepted to give you peace of mind.

### **SEND Support and Inclusion**

**You Asked:** For SEN-specific clubs and better opportunities for parents to connect.

**Our Action:** Inclusive Clubs: Every club at Rosehill is fully inclusive and open to children with SEND. We can make reasonable adjustments to any activity and are happy to arrange "settling-in periods" where parents can stay for the first few sessions.

- New Support Hubs: We have launched a dedicated SEN Newsletter and are planning regular SEN Coffee Mornings. These sessions will allow you to chat with our SENCO and other parents to share what works.
- Specialist Guidance: We are working closely with the external Learning Support Service (LSS) to provide expert guidance during these sessions for both staff and parents.

We are proud of the community we are building together at Rosehill. It is heartening to hear that our values and the care we show for our children are being recognised and felt at home. Your feedback doesn't just help us celebrate what is working; it helps us focus on where we can continue to grow. Please keep an eye on our new SEN Newsletter for upcoming dates and more detailed information on the initiatives mentioned above. We look forward to seeing many of you at our first coffee morning soon to continue these positive conversations. Thank you again for your ongoing support and for being such an active part of our school family.

Warm regards,

The Rosehill Leadership Team